



Role title:	Technical Officer
Grade & salary:	J - L (£30,195 to £42,759)
Working hours/shift pattern:	37 hours per week
Additional allowances:	
Location:	In vicinity of Wigston, Leicestershire
Post reports to:	EMTSU South Hub Manager
Suitable for job share or part time:	
Other considerations (e.g. travel)	
Date last reviewed:	30 th May 2019

Purpose and Description of Job Role:

To provide specialised technical surveillance capability to the East Midlands Special Operations Unit which provides support in the fight against organised crime to the five forces in the East Midlands region.

(Derbyshire, Leicestershire, Nottinghamshire, Lincolnshire and Northamptonshire).

Specific Roles and Responsibilities:

The duties will include the design, development, operation and deployment of technical surveillance systems that meet user requirements. Diagnosing faults and taking appropriate action, whilst operating in the field or in the workshop.

Operating surveillance equipment safely, lawfully, ethically and in line with national SOP's.

Being able to provide specialist technical advice, support and liaison to all police teams working within the region.

A degree of fitness is required as the deployments could be in confined spaces, working at heights etc. A fitness test will form part of the selection process for any applicants successful at the shortlisting stage.

Be able to travel throughout the UK and abroad.

Operating on a call-out rota as required.

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Skills & Experience Required:

Essential:

- Degree, HND or equivalent in one of the following:- Computing (Systems or Network Technology), Electronics, Telecommunications Audio/Video Engineering or relevant experience within a Technical Surveillance arena
- GCSE grade C/4 or above in English Language or equivalent qualification or previous experience of writing reports/correspondence.
- GCSE grade C/4 or above in Maths or equivalent qualification or equivalent previous experience.
- Possess post qualification experience in a relevant field.
- Experience of working as part of a team as well as being capable of working in an unsupervised environment.
- Be an effective communicator with the ability to impart knowledge to others with little or no experience or technical ability.
- Possess a wide-ranging understanding of computers, networks and software packages including MS Office and Windows OS's.
- Possess good standard eyesight (must not be colour blind) and hearing.
- Possess and maintain a UK driving licence.
- Possess and maintain a current passport.

Desirable:

- Demonstrable knowledge and or experience in at least a further two from the following disciplines: - Electronics, IT, Telecommunications, Audio/Video Engineering, Electrical Engineering, Mechanical Engineering, Photography or Automotive Engineering.
- Demonstrate experience and knowledge of working with a wide range of tools within a workshop/practical environment.
- Have demonstrable knowledge of network/IP infrastructures.
- Previous experience in Police or other Law Enforcement environments.
- Experience in research and development.

Personal Qualities:

We have identified nine competencies that help describe what effective behaviour looks like in Derbyshire Constabulary. These competencies illustrate how we put our Force's guiding principles into practice so that everyone understands what is expected of them in their day-to-day work:

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Acting with Integrity: Is trusted and respected by others and is known as someone who does what they say they'll do. Understands the impact and consequences of doing (and being seen to do) the right thing, is happy to raise concerns and will challenge inappropriate or unethical behaviour.

Working with Others: Works to develop a positive team spirit and appreciates the value different backgrounds and experience can contribute to team success. Is approachable and inspires others to do their best. Treats others with dignity and respect, and maintains a positive, friendly outlook. Appreciates the contributions of others – and lets them know.

Problem Solving & Innovation: Uses experience, creativity and common sense to solve problems practically and innovatively. Makes sure they fully understand the problem, its cause and implications. Seeks the input and views of others. Weighs up options to make sure the solution they choose is the most effective and makes good decisions in a timely way.

Planning and Organising: Is clear about their goals and creates plans and processes that are targeted at the right priorities – those that will truly deliver the most value. Copes well with change and uncertainty, knows that it's not always possible to get the full picture or remove every risk before taking action.

Communicating & Influencing: Presents written and verbal communication in a clear and effective way. Puts across points of view persuasively, but keeps an open mind and is willing to change their position if sound arguments are presented back.

Personal Development: Takes opportunities to improve their skills, knowledge and experience. Gives and seeks constructive feedback to help them and others develop successfully.

Delivering Results: Delivers what is needed when promised. Enjoys adding value, knows what needs to be done and stays focused. Identifies issues or obstacles that could prevent or delay getting things done and takes appropriate action.

Customer Focus: Knows how they personally support the service we provide to the public. Is absolutely passionate about adding value for the public and internal stakeholders, improving processes and removing unnecessary cost and waste. Understands how their attitude and behaviour impacts on public perception of the service we provide.

Operational & Technical Awareness: Keeps well-informed and knows what internal and external factors could impact on our performance. Promotes and pushes activity that improves performance and our service to the public. Is knowledgeable and effective in their area of expertise.

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